

# Assistancekåren RSA warranty – Dodge & RAM

This warranty is provided by Assistancekåren Sweden AB as part of the KW Warranty.

## 1. For whom and what does the warranty apply

The warranty is applicable for anyone with a valid KW Warranty, who is driving with permission of the owner of the car.

The vehicle must be of the brand Dodge or RAM, and with a maximum weight of 4 500 kg.

The warranty is valid for company cars, if they are not used commercially (i.e transporting commercial goods or any taxi like service).

A list of exceptions when the warranty is not applicable is provided in paragraph **6. Exceptions**.

## 2. Where the warranty applies

The warranty can be used in all member countries of the European Union, United Kingdom, Norway and Switzerland.

## 3. Applying for the warranty

Applying for the warranty is automatically according to the conditions that were agreed on between the parties (KW Warranty, Assistancekåren and the warranty giver, that meet all the demands according to paragraph 1.

## 4. Time period of the warranty

The warranty is valid as long as the KW warranty is valid.

## 5. What can be compensated

The warranty allows the benefactor a compensation of up to 1000€ per instance, and the benefactor can file a claim two times every 12 months.

The insurance is valid with a maximal compensation per occasion according to the table below. Compensation is paid at maximum 2 occasions every 12 months that the agreement is valid.

### 5.1 Extent and maximum compensation

	Extent
Place	EU, United Kingdom, Norway and Switzerland
Maximum compensation per instance	1000€, or equivalent
Assistance with vehicle stoppage, technical, fuel deficiency or due to an accident.	Included
Stoppage due to filling tank with wrong fuel	Not included
Hotel stay if necessary*	Up to 7 days
Rental car*	Up to 7 days

\*) Applies if problem cannot be fixed within 4 hours of vehicle being delivered to workshop.

## **5.2 RSA and towing**

The warranty applies to on-site assistance with a towing car in case of downtime. The warranty will provide and pay for the necessary transportation of the vehicle to the nearest suitable workshop if the downtime cannot be remedied on site.

## **5.3 Pick-up or home transport of vehicle**

In the event of a stoppage that cannot be remedied within 4 hours of the vehicle arriving at a workshop and if the vehicle is more than 100 km from the driver's place of residence or destination, the insurance can pay for travel for a person to enable the pickup of the vehicle when the repair is completed. Such travel should be done with the cheapest means of transport from the home or destination. If it is cheaper or costs as much to arrange a home transport of the vehicle as a pickup trip for the driver, the insurance can instead replace such home transport of the vehicle.

## **5.4 Hotel stay**

In the event of an outage that cannot be remedied within 4 hours of the vehicle arriving at a workshop, the warranty reimburses the cost of overnight stay at a hotel, or home journey by train or flight. The cost of overnight stays in hotels is reimbursed for a maximum of 7 days. Compensation for hotel accommodation cannot be combined with compensation according to p. 5.5 Rental car.

## **5.5 Rental car**

In the event of an outage that cannot be rectified within 4 hours of the vehicle arriving at a workshop, the insurance reimburses the cost of a rental car that is equivalent to the insured vehicle, or a return journey by train or flight. Compensation is paid for the time it takes to repair the vehicle, however, for a maximum of 7 days. The insurance does not cover compensation for fuel, extra equipment, deductible or similar costs. Compensation for car hire cannot be combined with compensation according to p. 5.4 Hotel stay

## 6 Exception

The warranty does not reimburse the following:

- Expenses for fuel, parking, road fees, bridge fees etc,
- Expenses for, reparations, batteries, tires, or any other spare parts,
- Damage if the vehicle is used in motor racing, off-road driving etc. or in training for such activities with the vehicle,
- Any expenses if the vehicle is not legally allowed to be driven,
- Vehicles registered as taxi, ambulance, military, courier, or other commercial activities,
- Any damage due to the driver committing a crime, traffic related or other,
- Stoppage on trailer or similar
- Any service ordered without Assistancekåren's permission,

## 7 Requesting roadside assistance

### 7.1 The request

The request for assistance in the event of a stoppage (claim notification) must be done without delay to Assistancekåren:

- EU, UK, Norway and Switzerland: +46 86 80 88 41
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To enable the quickest and most accurate assistance, the following information should be readily at hand when making the request:

- Vehicle vin-number
- Drivers name and phone number
- Description of problem
- Vehicle position

### 7.2 Reimbursement for expenses by Assistancekåren

All actions in connection with assistance such as towing, car hire, hotels and more must be approved and booked Assistancekåren in advance. These costs and measures are then reimbursed directly through the warranty without the benefactor having to make his own expenses. In the event of towing or other measures being carried out without approval or on their own, the compensation may be reduced or completely absent.